

Inmate Commissary Services

RFP 19-5120-03

Questions:

- I wanted to know if a proposer was allowed to submit contract considerations? yes they can submit contract considerations.
- "...curious as to how many housing units/pods and the type of facility (linear, pod, supervised, unsupervised) the Burnet County Jail is? 52 pods 8-24 person in each, supervised pods, 59 singles cells
- What is the average facility population? 450
- What is the number of indigent inmates? Changes daily, maybe 1/4 of pop
- What is the current commission rate on regular commissary? 30%
- What were total commissions received over the past 12 months? Not available
- Please provide a current commissary menu to include item sizes & pricing. Not available
- What is the spending limit? \$120
- What was the revenue over the past 12 months? (excluding phone sales) Not available
- Are phone cards/time sold through the commissary? No
- Are any type of kits provided? If so please provide the contents, cost per kit, number of kits sold per year and who is responsible for paying for the kits. Not currently
- Does the County have an ecommerce/online gift package program? If not, is this something the County is interested in? If yes, can the County please provide the last 12 months of online/ecommerce revenue? Not currently
- How many in pod kiosks are currently installed? Tablets in every section
- Who is the phone provider? GTL (GlobalTel*Link Corp)
- Is the County interested in tablets? Already have with GTL, need to interface
- What is the current delivery schedule? Order cut off on Tue., delivered on Thurs., passed out on Friday.